



Press Statement

AOMC AND VIVO ENERGY GHANA TAKE SWIFT ACTION FOLLOWING CUSTOMER COMPLAINT AT ONE OF ITS SERVICE STATIONS IN THE VOLTA REGION

Accra, Ghana – 29/07/2024

The Association of Oil Marketing Companies (AOMC) and its member, Vivo Energy Ghana, are taking decisive steps to address a recent incident where a customer complained that his vehicle had stalled after refueling at a station in the Volta Region.

We apologize for this unfortunate incident and remain committed to supporting the affected customer.

As a precautionary measure, Vivo Energy has temporarily closed the service station involved in the incident to conduct a thorough investigation and implement necessary corrective actions. The company is also working closely with the affected customer and the service station staff to provide the needed support for the customer.

The AOMC will continue to prioritize safety, product quality and customer service in the industry. This incident is being treated with the utmost seriousness, and we are taking all necessary steps to prevent such occurrences from happening in the future.

We appreciate the understanding and cooperation of the public as we work diligently to resolve this matter.

Thank You

Yours Sincerely,

Dr Riverson Oppong
CEO/Industry Coordinator

